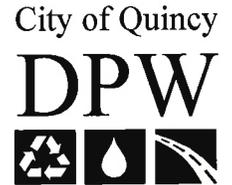




**CITY OF QUINCY, MASSACHUSETTS**  
**Department of Public Works**



**Thomas P. Koch**  
Mayor

**Daniel G. Raymond**  
Commissioner

**Phone: (617) 376-1959**  
**TTY: (617) 376-1375**

**Fax: (617) 376-1969**

Dear Sewer Customer,

**Re: Council Order # 2012-174 -Sewer Ordinance**

As you may be aware, the City of Quincy pays over \$28 million annually to the Massachusetts Water Resources Authority (MWRA) for water and sewer services. A significant portion of that cost is directly related to the volume of our sewerage. The less volume in our system – the less we pay. Infiltration of rainwater and illicit connections to our sewer system create more volume which results in higher bills for the City that are passed on to you the ratepayer. These payments are expected to increase in future years and, therefore, we need to take whatever steps we can now to control and minimize future water and sewer rate increases.

As the Commissioner of Public Works, I share your concerns with the escalating costs mandated by the MWRA. The Department's goals are to minimize the impacts to the average customer by:

- a) discouraging the intentional or accidental abuses of our system that drive up the costs to you, and
- b) ensuring that individuals and businesses pay for services that the City of Quincy provides to them.

To that end, the Department initiated a new Sewer Ordinance that has been adopted by the City that includes a number of charges. Some of these policy changes and new charges are designed to discourage the misuse of our sewer system.

Below please find the charges that will be in effect on July 1, 2013. A complete listing of all the sewer charges and changes is available at the DPW at 55 Sea St or at the Department's website.

New Connection Charge ..... \$375  
Application and inspection of a new connection to the sewer system.

Unauthorized Sewer Connection.....\$5,000  
Unauthorized connection to the sewer system for which an application was not submitted and approval was not granted by the Commissioner of Public Works.

**Unauthorized Sewer Use**

Any discharge to the sewer system that does not come from an approved connection. Examples would be dumping of waste directly into the sewer system via a sewer manhole, a sump pump that drains directly into the sewer, or downspouts from gutters that drain directly into the sewer system.

- 1<sup>st</sup> Offense .....\$500
- 2<sup>nd</sup> Offense.....\$1000
- 3<sup>rd</sup> Offense.....\$2500

Sewer Pipe Inspection ..... \$200 per day  
Site visit to inspect sewer connections.

**55 Sea Street, Quincy, MA 02169-2572**  
**Telephone: (617) 376-1959 FAX: (617) 376-1969**

Denial of Access to Premise/Property ..... \$25 per visit  
Site visit necessary to determine the extent and cause of a sewer system issue and access has been denied by the customer or the property owner(s).

Private Infrastructure Analysis ..... Cost of Labor & Materials  
Inspection and/or analysis of a private sewer. The property owner(s) will be responsible for reimbursing the Sewer Department for the cost of labor and materials used.

Private Infrastructure Repair ..... Cost of Labor & Materials  
Repair by the City of a private sewer. The property owner(s) will be responsible for reimbursing the Sewer Department for the cost of labor and materials used.

Lateral Maintenance-Residential (4 units or fewer) ..... \$375  
Property owner(s) are responsible for maintenance and repair of the sewer line between their foundation and the edge of the sidewalk. In the event that cleaning of the sewer line is required, the City will clean out the sewer line once per fiscal year at no cost to the customer. Property owner(s) will be charged for subsequent cleanings.

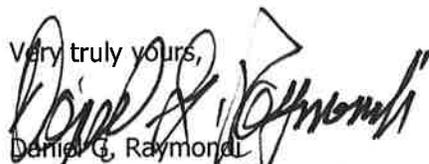
Lateral Maintenance-Large Residential and Mixed Use Residential (5 units or more) .....\$500 or \$250/hr whichever is greater. The property owner(s) are responsible for maintenance and repair of the sewer line between their foundation wall and the edge of the sidewalk. Upon request, the City will clean the sewer line for the charge identified above.

Lateral Maintenance-Non-residential..... \$1000 or \$500/hr, whichever is greater  
The property owner(s) are responsible for maintenance and repair of the sewer line from their foundation wall to the point where the line connects to the sewer main (generally in the center of the street). Upon request, the City will clean the sewer line for the charge identified above.

Lateral Repair or Replacement ..... Cost of Labor & Materials  
Upon request, the City will repair or replace a lateral sewer line. The property owner will be charged for the cost of labor and materials used.

Prohibited discharges include all substances, waters, or wastes that may harm or interfere with any wastewater system. They include cooking fat, bacon grease, oil, fuel, etc. A complete listing of prohibited discharges can be obtained from the DPW at 55 Sea St.

Prohibited Discharge—Residential and Large Residential or Residential Mixed Use First Offense.....	\$1,000
Prohibited Discharge—Residential and Large Residential or Residential Mixed Use 2nd Offense.....	\$2,500
Prohibited Discharge—Residential and Large Residential or Residential Mixed Use 3rd and Subsequent Offense.....	\$5,000
Prohibited Discharge—Non-residential First Offense.....	\$2,500
Prohibited Discharge—Non-residential 2nd Offense.....	\$5,000
Prohibited Discharge—Non-residential 3rd and Subsequent Offense.....	\$7,500

Very truly yours,  
  
Daniel G. Raymond  
Commissioner of Public Works

DGR/pb